# Connexus Church Privacy Policy

This document was last updated on Jul 19, 2022

Connexus Community Church (referenced herein as "Connexus Church", "Connexus", "we", "us", and "our") is the sole owner and operator of this website. This Privacy Policy applies to the Connexus website (located at <u>https://connexuschurch.com/</u>) and governs how data is collected and used on our website.

Connexus Church knows that you care how information about you is used and shared, and we appreciate your trust that we will do so carefully and sensibly. We have established this Privacy Policy so that you can understand how we use and protect your personal information. "Personal information" refers to any information that may be used to identify an individual, including, but not limited to, their first and last name, their home or other physical address, their email address, or other contact information, whether at work or at home. By visiting any of Connexus' websites, you are accepting the practices as described in this Privacy Policy.

We collect personal information from our customers in the regular course of our operations. This document answers some of your most frequently asked questions and lets you know exactly how we're protecting the information you entrust to us.

## What personal information do you collect about me?

Depending on your actions on our website, we may collect the following information about you:

- First and last names
- Physical address
- Postal code
- Phone number
- Email address
- Date of birth
- Gender
- Banking information, including your payment card number and expiry date
- Interests and hobbies

We also collect information about you and your computer when you visit our website. We keep track of the pages our users visit within the Connexus website in order to determine which Connexus services are most popular.

When you visit our website, we collect:

- Information about your computer, including:
  - Your IP address
  - The type of operating system and browser you use
  - Your computer's physical location
- What pages you visit on our site
- What links you click on
- What other sites you've visited recently

## How we use your information

We may collect personal information from you for the following reasons:

- To process user-submitted information, including:
  - Application forms
  - Donation transactions
  - Survey responses
  - Registration for contests
- Customer relationship management
- Customer service
- Marketing
- Because our computer software asks for it
- Because it may be useful in the future

## Sharing of Personal Information with Third Parties

We will not sell, share, or rent this information to third parties or in ways different from what is disclosed in this statement. We collect information from our users at several different points on our website to operate the Connexus website and deliver the services you have requested.

## Cookies

A "cookie" is a piece of data stored on the user's computer that is received from a website for later use on that same website. Connexus does not store any cookies that contain personal or private information. For more information about cookies, please search for "HTTP cookies" in your internet browser.

Links

This site contains links to other external websites. Please be aware that Connexus is not responsible for the privacy practices of external websites. We encourage our users to be aware when they leave our site and to read the privacy policies of each website that collects personally identifiable information. This privacy policy applies solely to information collected by Connexus Church.

#### **Updating Personal Information and Retention of Information**

If a user's personally identifiable information changes (such as your email address), or if a user no longer desires our service, we will provide a way to correct, update, or remove that user's personal data provided to us. This can be done by emailing <u>contact@connexuschurch.com</u>.

Connexus will retain all the personal and private information it collects under this Privacy Policy for up to 48 months. We will retain and use your information as necessary to comply with our legal obligations.

Connexus Community Church, 20 Mills Road, Unit I, Barrie, Ontario, L4N 64H

Phone: (705) 721-9090 Email: <u>contact@connexuschurch.com</u> Website: <u>https://connexuschurch.com/</u>